

## Spark Good Round Up

November 2024



## **AGENDA**

#### 1. Walmart Spark Good & Deed Partnership

#### 2. How to get started with Spark Good?

- 3 Steps to get started on Walmart.com
- Please review the Spark Good Onboarding Deck for detailed steps.

#### 3. Spark Good Round Up

- Program Guidelines
- How to Sign Up for Round Up (If you have ACH set up in NFG)
- How to Sign up for Round Up (If you don't have ACH set up in NFG)
- Ways for Customer to Discover & Select your Organization
- How to track Customer Donations

#### 4. Resources to explore

# Walmart Spark Good & Deed Partnership



## Our philanthropy focus on the following

Today, we will discuss Spark Good programs that provide local community support.

Learn more about other focus areas at www.walmart.org



**Creating Opportunity** 

Economic Opportunity in Retail









#### Spark Good programs strive to spark collective action and have big impact in support of local communities

Spark Good brings together Walmart and Sam's Club's community giving programs under one umbrella and puts customers and associates in the driver's seat, making it easier to give to the causes they care about

#### **Local Organization Engagement**

The Walmart.com Spark Good account provides a full suite of charitable resources together in one place.



#### **Customer Engagement**

Connect customers with opportunities to support local causes



#### **Facility Engagement**

Raise awareness & provide charitable donations to local organizations



#### **Associate Engagement**

Empower associates to support causes that are meaningful to them



Associate Giving Associate Volunteerism



## **Partnership with Deed**

Walmart Spark Good is excited to partner with Deed for organization verification and associate giving and volunteerism!

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Organization and User Verification Provider

Deed verifies organizations participating in Walmart Spark Good programs.



Associate Giving & Volunteerism Platform

Walmart and Sam's Club associates can volunteer and give to organizations they care about through the Spark Good associate platform.

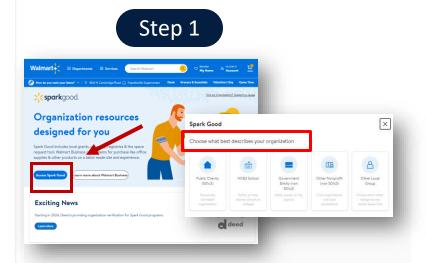
# Onboarding

For more detailed steps on onboarding, please review the Spark Good Onboarding Deck.





## 3 steps to get started with Spark Good

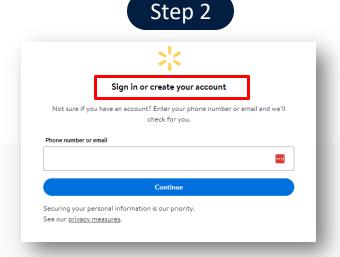


Create a **Spark Good account** at Walmart.com/nonprofits

Click "Access Spark Good"

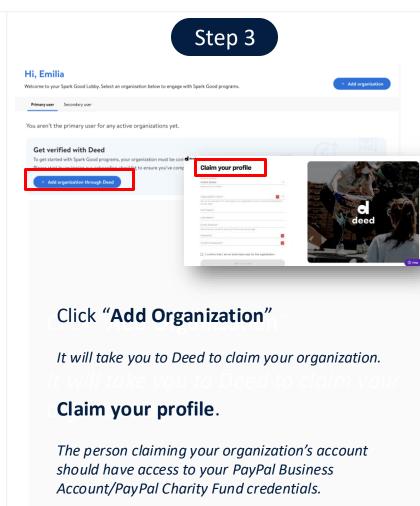
#### Select your entity type.

- Public Charity (501c3) e.g. NWA Food Bank
- NCES School Public, private schools will have a NCES School ID.
- Government Entity (non 501c3 State, count or city agency (e.g. Sheriff Dept, Fire Dept)
- Other Nonprofits Civic orgs or local associates (501c6, 50c9 organizations)
- Other Local Group Groups not on the IRS Business List.



Sign in or create your Walmart.com account.

\*Make sure you log in using your organizational email address.





## To start engaging with Spark Good programs

Once verification and onboarding is complete in Deed, log into your Spark Good account on Walmart.com/nonprofits. Please wait 24 hours for your data to sync.



Click your organization name.

Access and engage with all the Spark Good programs your organization is eligible for.



#### Your email is what connects your Spark Good and Deed accounts

#### If your Spark Good lobby does not look like you anticipated:

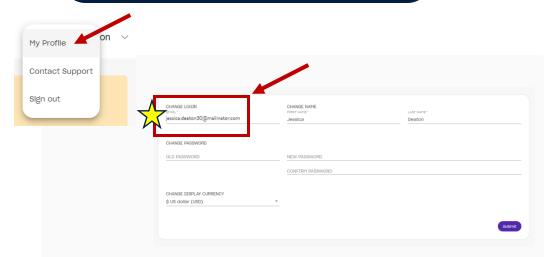
- Accounts need to sync: wait 24 hours after completing onboarding for accounts to sync
- Emails are not matching: check the email you are logged into for Walmart and Deed

# SPARK GOOD Account Personal info Settings Home Personal information Contact info and password Addresses Wallet Communications and privacy Communication preferences Privacy Privacy requests Shopping settings Language settings

#### How to check your Walmart.com email

Account > Settings > Personal Information>
Contact info and Password





#### How to check your Deed email

Click on your name in the upper right hand corner > My Profile



### **View these onboarding checklists under Spark Good Tools & Resources**

Access helpful resources about Spark Good programs at www.walmart.org/sparkgood

#### **Onboarding Checklist**

#### Checklist on how to get started with Walmart Spark Good Programs

This checklist is applicable for 501c3 Public Charities, NCES Schools, Government Entities and Other Nonprofits

Scenario: You are an organization that is ready to engage with Walmart Spark Good giving programs for the first time!

#### Step 1: Set up your Spark Good Portal Account

- Start at Walmart.com/nonprofits, Click "Access Spark Good" and select your entity type.
- □ Create your Walmart.com account
  - Use an email assigned by the organization instead of your personal email.
  - . Note: This same email address needs to match when you set up your Deed account in Step 3.

#### Step 2: Connect your organization to your Walmart Spark Good Portal Account

- To connect your organization to your portal account from the organization list page (lobby), click "Add organization" to claim your profile and complete your verification with Deed who authenticates your organization and users.
- ☐ If you have multiple locations, you will be able to create chapter accounts. Read <u>here</u> to learn

#### Step 3: Claim your profile and create a Deed account

	lo complete the verification process, the Owner   Frimary Oser will need:				
	501c3 Public Charity	NCES School	Government Entity	Other Nonprofits	
	<ul> <li>PayPal Giving Fund</li> </ul>	<ul> <li>PayPal Business</li> </ul>	<ul> <li>PayPal Business</li> </ul>	<ul> <li>PayPal Business</li> </ul>	
	account	account	account	account	
		<ul> <li>Network for Good</li> </ul>			
ı		account			
- [	Official IRS documentation such as IRS determination letter and government letters.				

- Organizational information (mission statement, board members, contact information and website)

#### How do I know if I've completed all the steps?

- Click through every Deed pop-up and provide all the information needed in each pop-up. Under "Settings," check the "Payments" tab and make sure that PayPal/Network for Good is setup.
- Under "Companies", check that your organization is affiliated with Walmart.
- Review users in Deed under Settings > Users to make sure that they have appropriate access to
  - Owner | Admin → Primary Users in Spark Good
  - Organizers and Ambassadors → Secondary Users in Spark Good

#### Step 4. Return to Walmart Spark Good Account

Click "In Partnership with Walmart" logo at the top of the screen to return to Walmart Spark Good Portal account to start engaging with Spark Good programs.

#### Step 5: Engage with Spark Good programs on your Spark Good Account

From your Walmart.com/nonprofits portal account, click your organization name to enter your

**Public Charity** Checklist



**NCES School** Checklist



Government **Entity** Checklist



Other Nonprofit Checklist



# Round Up Overview

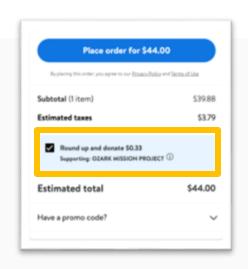


#### Round Up is a year-round program available on Walmart.com and in the app.

Important: Organizations have to register in Round Up before customers can discover your organization.

**Round Up** is a program that launched September 2022 which creates an opportunity for customers to select a charity of their choice to donate change at checkout on Walmart.com and the app. **It is not available in stores.** 

Organizations must be 501(c)(3) public charities or NCES school and Deed verified to apply for Round Up.



#### **Key Takeaways**



Only primary user can register for Round Up.



Make sure your electronic bank details is entered in Network for Good

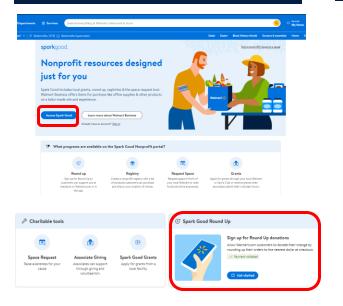


Your organization is only discoverable to customers after you have signed up.

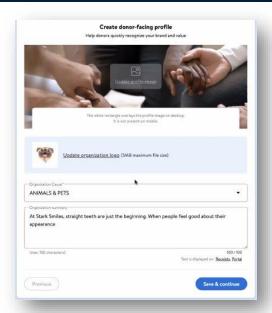


## **How to register for Spark Good Round Up**

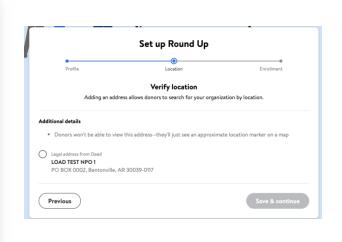




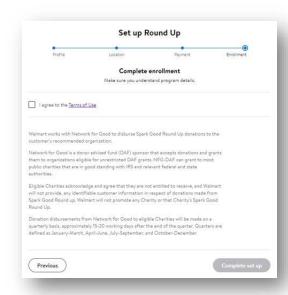
Step 2: Create public profile



Step 3: Confirm address



Step 4: Enroll and confirm payment



Start your registration for Round Up. Click "Get Started".

Create your donor-facing profile page

Confirm your organization address.

This is populated from Deed.

Agree to terms of use to complete registration



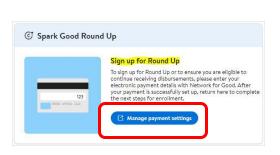
## **How to register for Spark Good Round Up**

## Sign up for Round Up

Step 2: Set up electronic payment

Step 3: Create public profile Step 4: Confirm address





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Set up Round Up

Profix Learnine Envolvent

Verify location

Adding an address allows doners to search for your organization by location.

Additional details

Doners won't be able to view this address—they? Jost see an approximate location marker on a map

Logar address from Dued

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Save & contribute

Set up Round Up

Profile Losation Payment Enrollment

Complete enrollment

Make sure you understand program details.

| I agree to the Terms of Use

Walmart works with Network for Good to disburse Spark Good Round Up donations to the customer's recommended organization.

Network for Good is a donor advised fund (DAP) sponsor that accepts donations and grants than to organizations slightle for unrestrieted DAP greats. NPG-DAP can great to most public charbon texture in groot danging with ISP and elevant federal and attact a whort the state of the profile profile for the state of the profile great in the Charbon should be stated as the state of the

To start your registration, you will be required to set up your electronic bank information with Network for Good.

**Click "Manage Payment Settings"** 

Set up your Network for Good Account to enter your banking information.

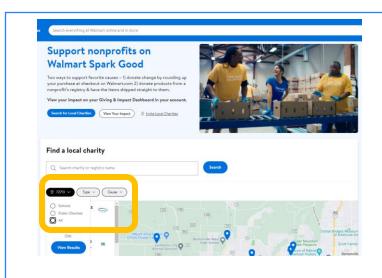
It takes 4-6 weeks to set up your payment. Email <a href="mailto:eftsupport@networkforgood.org">eftsupport@networkforgood.org</a> if you have issues setting up payment. After your payment is successfully set up, please wait 2-3 weeks for your data to sync from Network for Good to Walmart.

After receiving confirmation from Network of Good, return to your Spark Good account. Click ""Get Started". Create your donor-facing profile page Confirm your organization address. This is populated Agree to terms of use to complete from Deed. registration



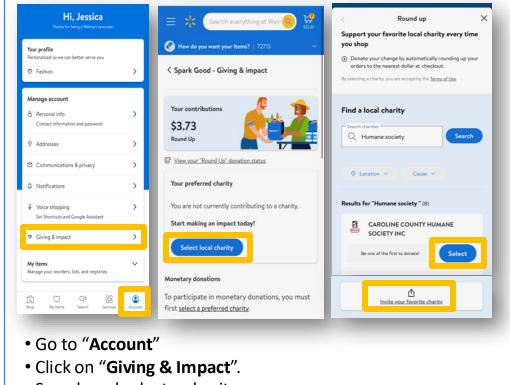
## Ways for customer to select your organization

#### 1.Visit Walmart.com/sparkgood



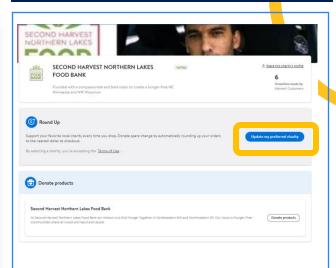
- Type in your organization name
- Input or clear the zip code to search
- Option: Filter by type
- You can see if a charity has registry or Round up by the labels.
- You will see the charity appear in a pop up on the right.

## 2. From their Walmart.com Account Settings



Search and select a charity.

## 3. Share your Org Profile Page directly



- An organization can share a direct link to their public profile page.
- A customer can visit that page and click "Select this charity" or "Update my preferred charity" if they already have a previous selection.

# Questions?



## Frequently asked questions

#### What is the disbursement schedule for Round Up donations and who is Network for Good?

- Walmart partners with Network for Good, a donor-advised fund, to ensure there is a well-defined manner to disburse Round Up funds to the organization the customer has recommended.
- Donation disbursements from Network for Good to eligible Charities or NCES schools will be made on a quarterly basis, approximately 15-20 working days after the end of the quarter. Quarters are defined as January-March, April- June, July-September, and October-December.

#### How do we access or find the link to our public profile page?

• To access your public profile page, you can visit <a href="www.walmart.com/sparkgood">www.walmart.com/sparkgood</a> and search for your organization name. Input or clear the zip code. When you click on your organization, a right-sided pop up will appear. Click on your organization name in that pop up. It will bring you to your public profile page.

#### Who do I contact if I have an issue setting up my electronic banking payment with Network for Good?

• For any electronic banking information support needed on Network for Good, please email <a href="mailto:eftsupport@networkforgood.org">eftsupport@networkforgood.org</a>

## Resources

#### Spark Good: Useful Resources



#### **Spark Good program guidelines**

#### **Spark Good customer discovery**

#### **Organization Type Guides**

€ 501c3 Program Eligibility Guide



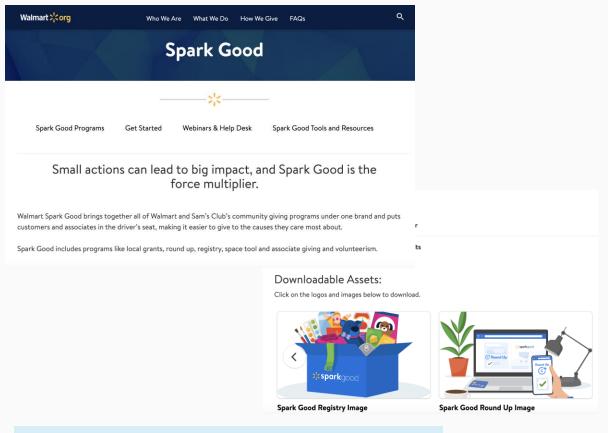
S Government Entity Program Eligibility Guide

Other Nonprofits Program Eligibility Guide

#### **Other Resources**

**Frequently Asked Questions** 

Promotional Tools







## Need Support?

<u>eftsupport@networkforgood.org</u> sparkgoodsupport@walmart.com

walmart.com/nonprofits walmart.com/sparkgood

#### **Social Tags**

X: @Walmartorg

Facebook: @Walmart

LinkedIn: @Walmart

